



## FOR A WORRY-FREE **STAY**

### Our enhanced safety and cleaning standards

Dear Guest,

We are going to great lengths to ensure your safety and comfort during your stay with us. The cleanliness of the rooms and public areas is always a matter of great importance to us. That is why we are adopting additional cleaning and safety measures due to Covid-19, so that you can continue to feel safe in the knowledge that you are in the best hands at all times when staying at our hotels.

Last updated: 17 June 2020.

We are in constant communication with the local authorities and our hotels comply with the legal requirements designed to contain the Covid-19 virus. Please note that the requirements relating to hygiene and safety measures may vary in individual hotels due to local regulations.

# MEASURES IN THE PUBLIC AREAS

## CLEANING/HYGIENE

**We always use hospital-grade disinfectants,  
e.g. for door handles, public toilets, surfaces in the lobby, etc.**

- Hand sanitiser is freely available for guests in public areas
- Perspex screens/sneeze guards at reception and at the bar
- Sanitiser and masks are available to purchase in all hotels
- Publicly accessible checklists in the lobby provide information about the frequency of our additional cleaning measures





# SOCIAL DISTANCING REGULATIONS:

- Walking routes and floor markings indicate the local social distancing regulations
- Seating in the lobby and in the breakfast room is spaced 1.5m apart
- General information posters with conduct recommendations based on WHO standards
- Bar / Lobby / Guest kitchen / Game Zone:  
Restricted use possible, in compliance with local regulations.  
Some areas may be completely closed temporarily.  
Please feel free to ask us about the current regulations at your chosen hotel.





## OUR STAFF

... have completed additional training sessions to ensure that every room is subject to enhanced and even more rigorous cleaning standards.

... have sufficient personal protective equipment (masks, gloves, soap, sanitisers, creams) at their workplace.

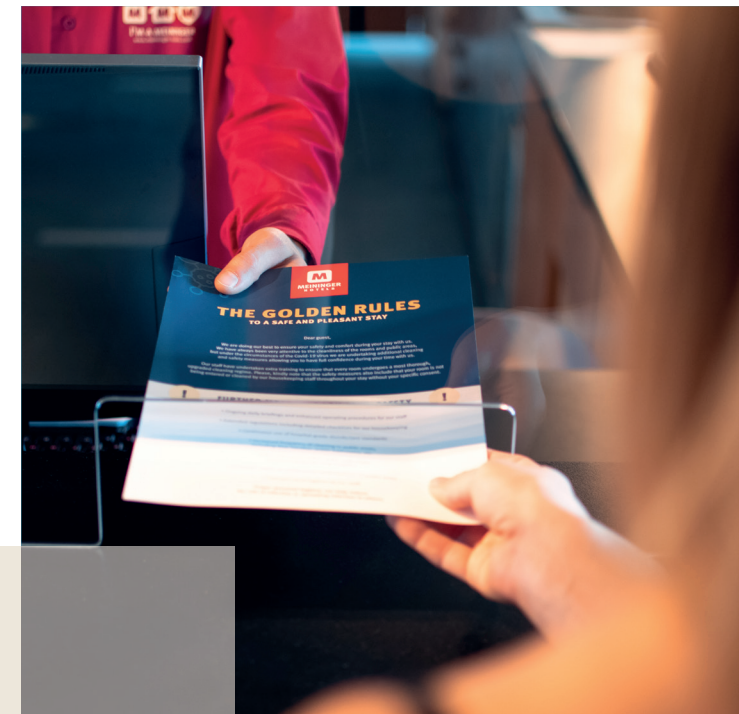
... have particular awareness of the topics of risk minimisation and prevention, and are your first point of contact if you have any questions.

## CHECK-IN CHECK-OUT

- **Use contactless options:**

Book via [www.meininger-hotels.com](http://www.meininger-hotels.com) and choose from various advance payment options, self-service check in-terminal (depending on availability), express check-out (depending on availability)

- You will be issued with a leaflet detailing all of the important information and safety regulations at the hotel at check-in

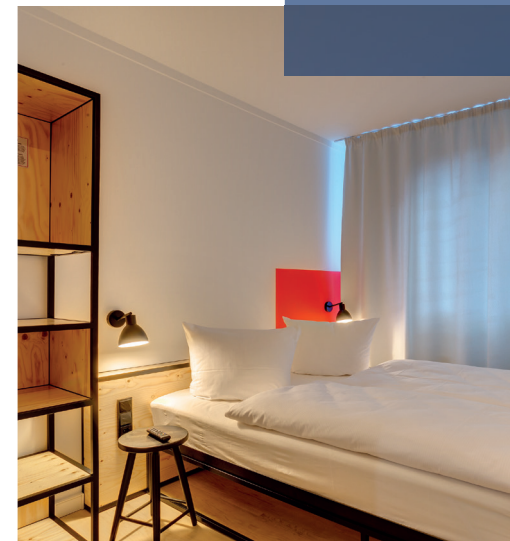




# ROOMS



- Multi-bed rooms will be occupied in accordance with local requirements. Local regulations regarding limiting of contact will apply. We would ask you to book responsibly in this respect.
- Occupancy for double rooms will be as per usual.
- Rooms will only be entered and cleaned by our cleaning staff if this is expressly requested.



# MEALS



## “GRAB & GO” - BREAKFAST:

### How it works\*:

- Specify collection time at check-in
- Collect from reception each day

**Includes a sandwich, cake, yogurt, fruit, hot and cold drink  
(This may vary depending on the hotel)**

\* The management of breakfast may vary for each hotel due to compliance with local hygiene requirements and safety standards.



## PACKED LUNCHES:

- Available by prior arrangement





WE LOOK FORWARD  
**TO WELCOMING YOU.**



Further information regarding safety standards and  
hygiene regulations can be found on our website:  
<https://www.meininger-hotels.com/en/covid-19-update-stay-safe/>



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