



COVID-19 PACKAGE OF MEASURES **GROUP BOOKINGS**

**For a worry-free stay –
our enhanced safety and cleaning standards**

Dear Guest,

We are going to great lengths to ensure your safety and comfort during your stay with us. The cleanliness of the rooms and public areas is always a matter of great importance to us. That is why we are adopting additional cleaning and safety measures due to Covid-19, so that you can continue to feel safe in the knowledge that you are in the best hands at all times when staying at our hotels.

Last updated: 17 June 2020.

We are in constant communication with the local authorities and our hotels comply with the legal requirements designed to contain the Covid-19 virus. Please note that the requirements relating to hygiene and safety measures may vary in individual hotels due to local regulations.

MEASURES IN THE PUBLIC AREAS

CLEANING/HYGIENE

**We always use hospital-grade disinfectants,
e.g. for door handles, public toilets, surfaces in the lobby, etc.**

- Hand sanitiser is freely available for guests in public areas
- Perspex screens/sneeze guards at reception and at the bar
- Sanitiser and masks are available to purchase in all hotels
- Publicly accessible checklists in the lobby provide information about the frequency of our additional cleaning measures



SOCIAL DISTANCING REGULATIONS:

- Walking routes and floor markings indicate the local social distancing regulations
- Seating in the lobby and in the breakfast room is spaced 1.5m apart
- General information posters with conduct recommendations based on WHO standards
- Bar / Lobby / Guest kitchen / Game Zone:
Restricted use possible, in compliance with local regulations.
Some areas may be completely closed temporarily.
Please feel free to ask us about the current regulations at your chosen hotel.





OUR STAFF

... have completed additional training sessions to ensure that every room is subject to enhanced and even more rigorous cleaning standards.

... have sufficient personal protective equipment (masks, gloves, soap, sanitisers, creams) at their workplace.

... have particular awareness of the topics of risk minimisation and prevention, and are your first point of contact if you have any questions.

CHECK-IN CHECK-OUT

- One member of the group should be responsible for checking in/out.
- Please have the fully completed room list ready prior to your arrival.
- The rest of the group should wait outside the hotel or at a sufficient distance from other guests.
- Please arrange your preferred daily collection times for the “Grab and Go” breakfast at check-in.
- The group address will be delivered at a sufficient distance from other guests or, depending on weather conditions, may also take place outside the hotel.

It will cover all of the important Covid-19-specific regulations and advice.

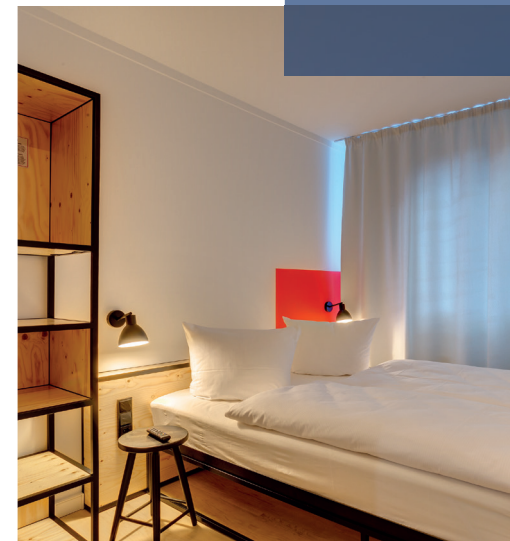
- Leaflets detailing all of the important information and safety regulations will be issued again to all members of the group at check-in.



ROOMS



- Multi-bed rooms will be occupied in accordance with local requirements. Local regulations regarding limiting of contact will apply. We would ask you to book responsibly in this respect.
- Occupancy for double rooms will be as per usual.
- Rooms will only be entered and cleaned by our cleaning staff if this is expressly requested.



MEALS



“GRAB & GO” - BREAKFAST:

How it works*:

- Specify collection time at check-in
- One member of the group will collect the breakfast for everyone from reception at the agreed time each day

**Includes a sandwich, cake, yogurt, fruit, hot and cold drink
(This may vary depending on the hotel)**

* The management of breakfast may vary for each hotel due to compliance with local hygiene requirements and safety standards.

HALF BOARD WITH DINNER/LUNCH:

- Please contact us

PACKED LUNCHES:

- Available by prior arrangement



WE LOOK FORWARD
TO WELCOMING YOU.



Further information regarding safety standards and
hygiene regulations can be found on our website:
<https://www.meininger-hotels.com/en/covid-19-update-stay-safe/>

Making enquiries for your next group trip
is quick and easy online:

<https://www.meininger-hotels.com/en/groups/group-booking-tool/>



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